

REIMAGINING OUR STORY 2020

④ THE WEST BEND PUBLIC LIBRARY
WE COULD NOT HAVE IMAGINED A YEAR LIKE 2020, BUT WE
HAVE ADAPTED WELL AND CONTINUE TO OFFER MANY OF
OUR SERVICES AND SOME NEW ONES TOO.

1 DO IT YOURSELF

Grant rejection plus more time during shutdown leads to completion of painting and carpeting of the meeting room. Staff also did major cleaning and sorting of used materials and shared them with our community.

When the library was closed to the public we offered curbside service for our community. Patrons called in requests and we bagged up the requests and a few surprises too. "It felt like Christmas to see what new books would be in the bags"

2 CURBSIDE SERVICE IMPLEMENTED

3 INCREASED PURCHASES OF EBOOKS

Because patrons could not visit the library for books and audiobooks, many took advantage of the downloadable option through BRIDGES. We increased our purchases of this format.

Weekly grab bags filled with crafts, activities and a scavenger hunt related to our summer reading theme "Imagine Your Story". The parents liked the weekly fun, the kids missed their friends in the group programs and field trip

4 GRAB & GO SUMMER READING

5 PROGRESS

- Extra time spent on website development
- Frequent Facebook promotions
- Remind App for announcements
- WIFI accessibility was increased with an additional router donated by Northwest Communications.
- Staff were able to attend webinars.
- Slowly offering in person programs.

New website: www.westbend.lib.ia.us

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